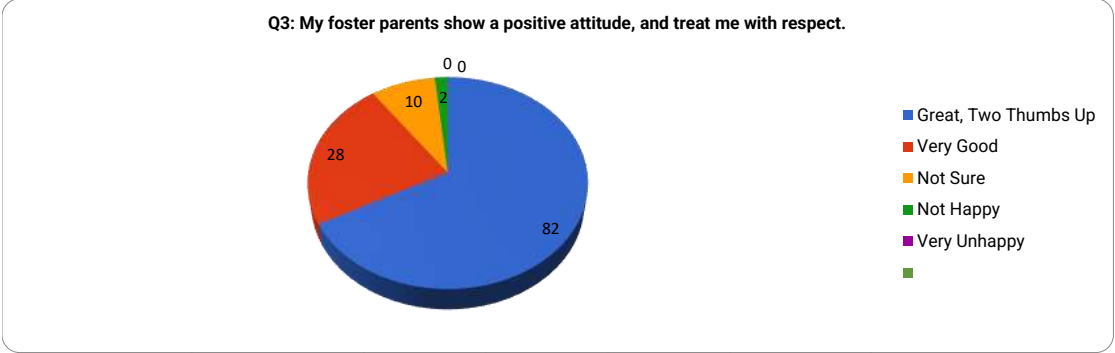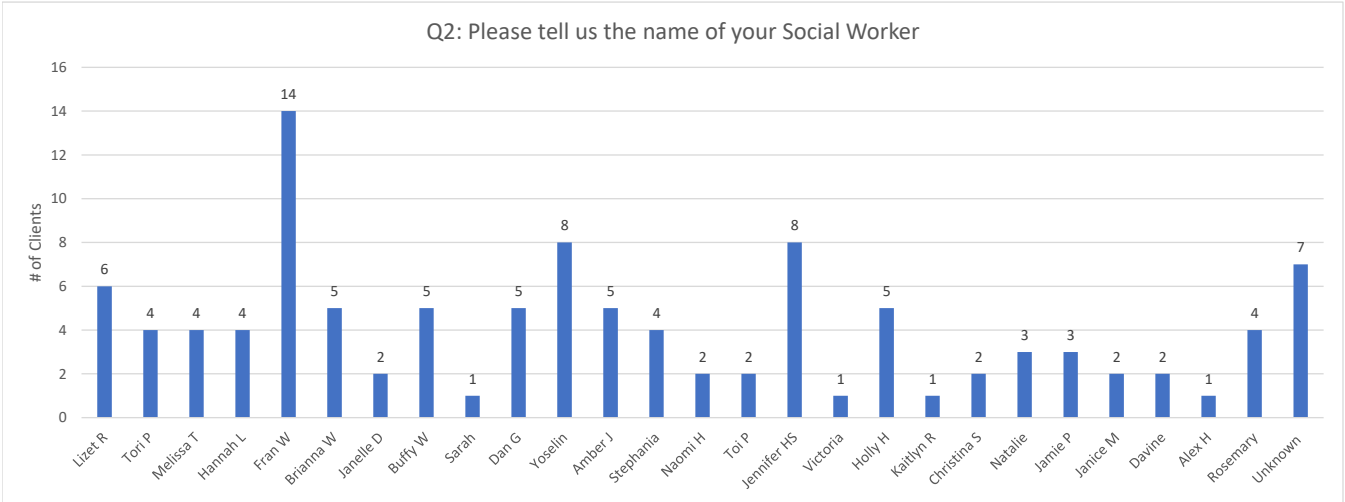# FFA Client Satisfaction Survey 2024

This satisfaction survey consists of fourteen items, twelve of which are based on a 5-point Liekert scale. The survey was administered via a SurveyMonkey link to EA FFA clients. Liekert-scaled responses ranged from "Great, Two thumbs up" to "Very Unhappy!" This survey ended with a sample size (*n*) of 122, up from 38 in 2023.

Q1: In what city do you live?
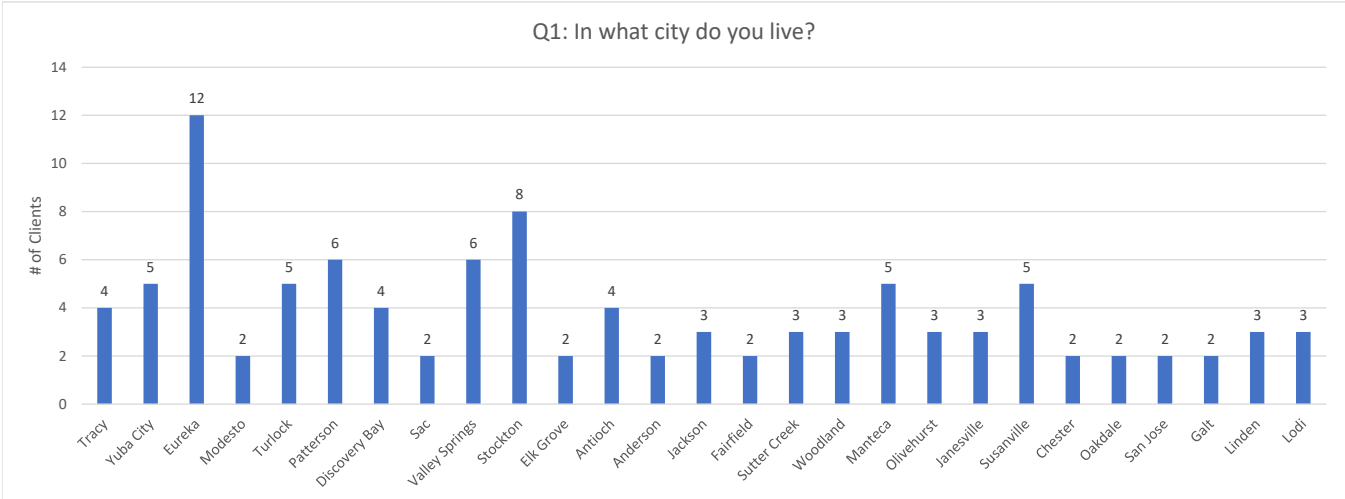
The following cities all had a sample size (*n*) of 1: Marysville, Rocklin, Pioneer, Pittsburgh, McKinleyville, Carmichael, Rancho Cordova, Lakeport, Escalon, Union City, Quincy, Mountain Ranch,

Q2: Please tell us the name of your Social Worker

Q3: My foster parents show a positive attitude, and treat me with respect.

Legend: Great, Two Thumbs Up; Very Good; Not Sure; Not Happy; Very Unhappy

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	82	28	10	2	0

Item Mean	4.56
2023 Mean	4.65

Q4: My foster parents are kind and helpful.

1 0
8 3
32
75

- Great, Two Thumbs Up
- Very Good
- Not Sure
- Not Happy
- Very Unhappy

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	75	32	8	1	3

Item Mean	4.47
2023 Mean	4.7

Q5: My foster parents listen to me, talk with me, and help me calm down.

1 0
11 4
59
47

- Great, Two Thumbs Up
- Very Good
- Not Sure
- Not Happy
- Very Unhappy
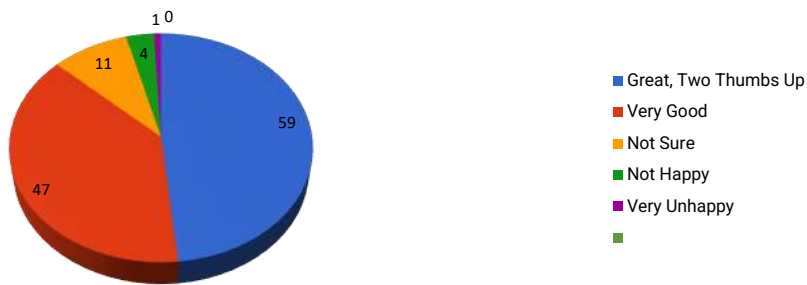
	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	59	47	11	4	1

Item Mean	4.3
2023 Mean	4.48

Q6: I can talk to my foster parents about myself and what is happening in my life.

1 0
20 4
68
28

- Great, Two Thumbs Up
- Very Good
- Not Sure
- Not Happy
- Very Unhappy
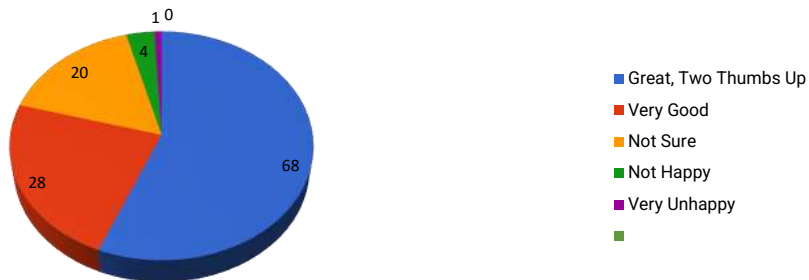
	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	68	28	20	4	1

Item Mean	4.31
2023 Mean	4.43

Q7: I trust my foster parents to keep things safe.

1 0
10 5
28
78

- Great, Two Thumbs Up
- Very Good
- Not Sure
- Not Happy
- Very Unhappy
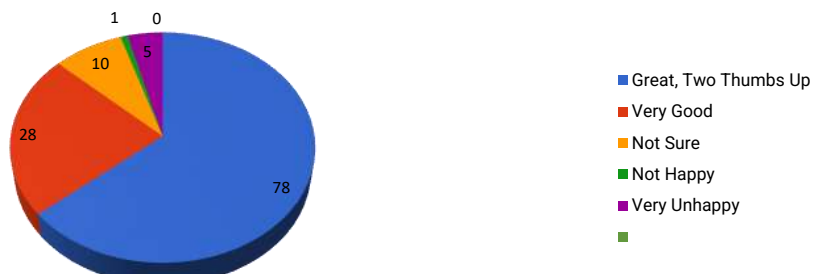
	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	78	28	10	1	5

Item Mean	4.42
2023 Mean	4.83

Q8: My foster parents keep their promises.

Legend: Great, Two Thumbs Up; Very Good; Not Sure; Not Happy; Very Unhappy

Values shown: 61, 38, 17, 5, 0, 0
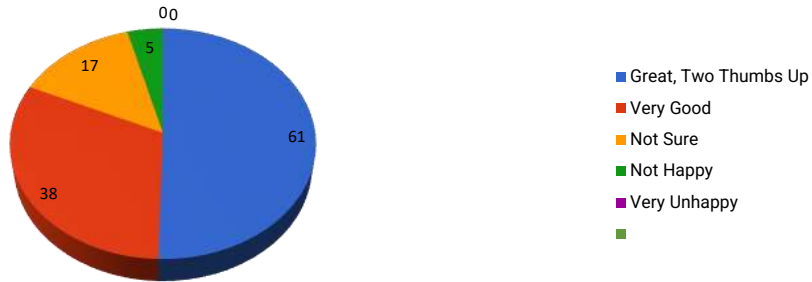
	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	61	38	17	5	0

Item Mean	4.28
2023 Mean	4.48

Q9: My foster parents participate in activities with me and others.

Legend: Great, Two Thumbs Up; Very Good; Not Sure; Not Happy; Very Unhappy

Values shown: 65, 40, 10, 6, 0, 0

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	65	40	10	6	0

|	
Item Mean	4.36
2023 Mean	4.48

Q10: This is how I feel about my foster parents.

Legend: Great, Two Thumbs Up; Very Good; Not Sure; Not Happy; Very Unhappy

Values shown: 75, 31, 12, 3, 1, 0
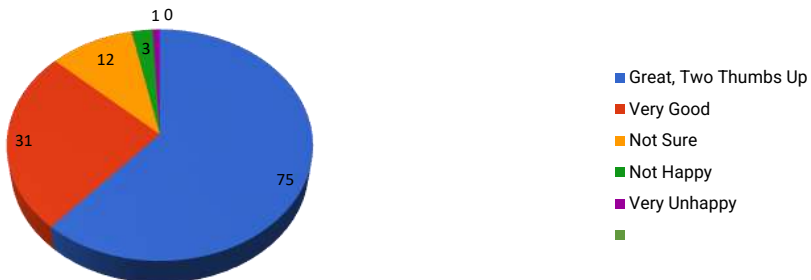
	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	75	31	12	3	1

Item Mean	4.44
2023 Mean	4.74

Q11: I feel safe.
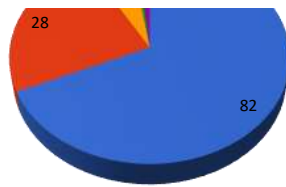
Values shown: 1, 0, 7, 2

Legend: Great, Two Thumbs Up

	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	82	28	7	1	2

Item Mean	4.56
2023 Mean	4.91

Q12: My foster parents help me.
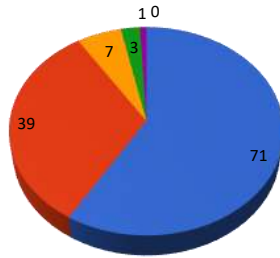
	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	71	39	7	3	1

Item Mean	4.45
2023 Mean	4.87

Q13: I feel like I can be myself.
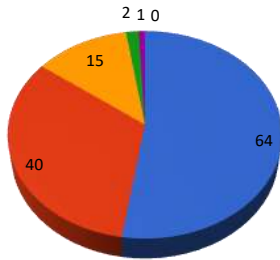
	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	64	40	15	2	1

Item Mean	4.34
2023 Mean	4.52

Q14: I can be successful here.
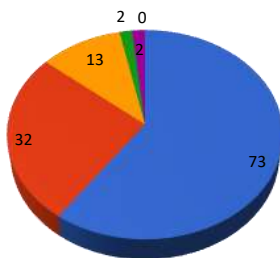
	Great, 2 Thumbs Up	Very Good	Not Sure	Not Happy	Very Unhappy
# of Responses	73	32	13	2	2

Item Mean	4.41
2023 Mean	4.7
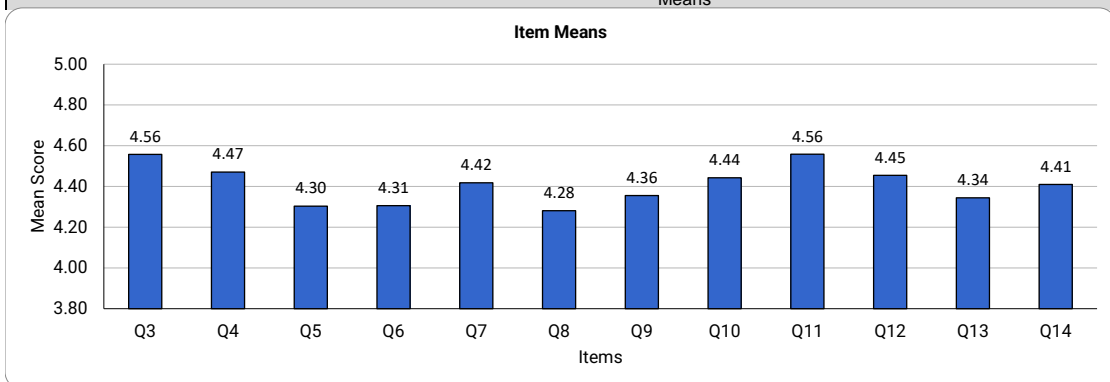
Item Means

Lowest Item Mean	4.28	My foster parents keep their promises.
Highest Item Mean	4.56	Two-way tie: My foster parents show a positive attitude and treat me with respect. & I feel safe (same for the last two years).